

# CAFÉ SKILLS



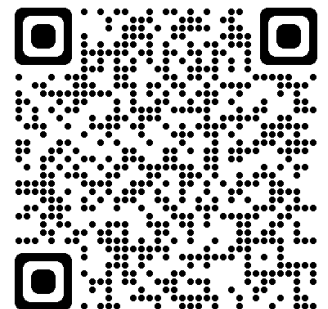
## Considering a career in hospitality or food service?

This is a great opportunity to get real life skills in a café environment. You will learn;

- Food preparation,
  - Customer service
  - Point of Sale systems and cash handling
    - Cleaning skills
  - Hygiene in the café environment
- Includes completion of the 'Do Food Safely' Program.



Scan the QR Code to secure your place in this course



## CONNECT, PARTICIPATE, LEARN

Wendouree Neighbourhood Centre

(03) 5303 0507 | [reception@wnc.org.au](mailto:reception@wnc.org.au) | [www.wnc.org.au](http://www.wnc.org.au)  
12 Holly Grove, Wendouree, 3355 | Office hours: 9:00 - 3:30

# ABOUT THE COURSE

## Café Skills

This course will suit learners who are new to the Café industry and those who would like a refresher to add to their resume.

### What you will learn

- Opportunities in the workforce
- Skills and qualities needed to work as a Café worker
- Understanding personal, food, kitchen hygiene and food allergies
- Understand what makes great customer service and why it is important
- Core work and side work in a café
- Cash handling and point of sale systems
- Preparing basic menu items
- Practical experience in a pop up café
- Work safety, ethics, rights and responsibilities

### How to enrol

- Calling us on 5303 0507
- Scan the QR Code on the front of this flyer
- Email us on [reception@wnc.org.au](mailto:reception@wnc.org.au)
- [Click here for a link to our course information and booking page](#)

### Eligibility for a funded position

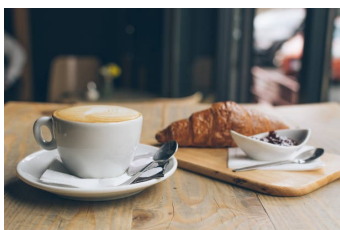
- 17—65 Yyears old
- No longer enrolled at secondary college
- Australian resident or eligible visa card holder
- [Click here for full details on eligibility](#)

### Cost

- Funded \$25
- Funded Concession \$FREE
- Non-Funded \$420

### At the end of the course, the Learner will receive

- A Certificate of Participation
- A written reference in regards to their work experience in the pop up cafe



*Our pre-accredited training is recognised as an 'Other Government Program' and will count towards Job Seeker's monthly points required by Workforce Australia.*

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